



We Will Be in Your Neighborhood to Upgrade Our Equipment

7/17/2024

Dear Neighbor,

As part of our long-term plan to modernize the energy grid and reduce wildfire risk, we will be making upgrades in your area. You may see our crews or approved contractors performing this work in your neighborhood. Road closures, overnight work, or temporary scheduled outages may be necessary to complete this project as safely and quickly as possible.

Why are we performing this work?

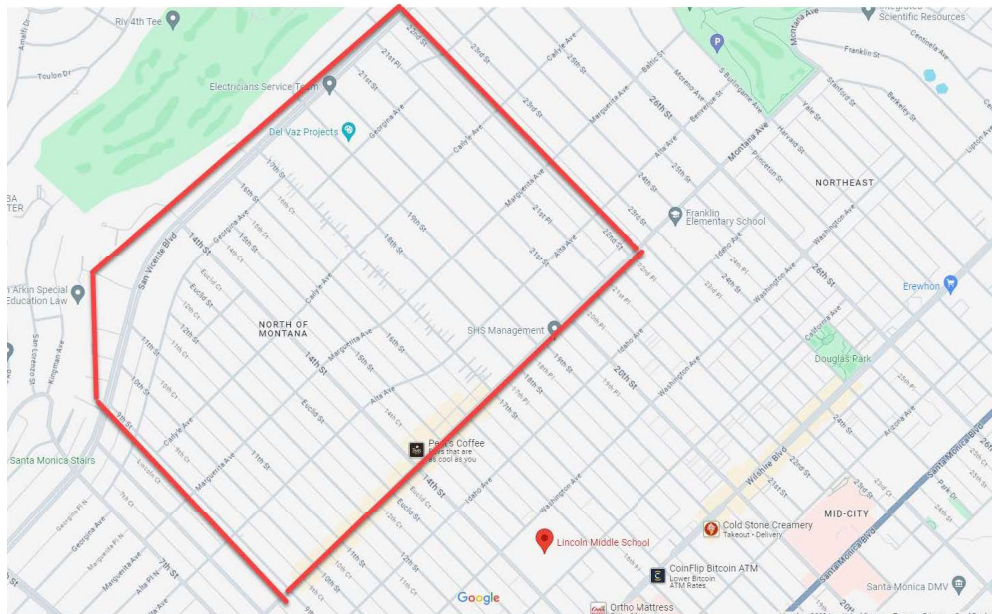
Our goal is to provide safe, reliable energy. Achieving this involves equipment upgrades to maintain a modern grid.

When is the work scheduled to occur?

- The project is estimated to last from July 2024 to July 2025.
- Work will be scheduled for days and evenings, except Sundays and federal holidays.
- Daytime work hours are between 9 a.m. and 4 p.m. Monday through Friday, and between 9 a.m. and 4 p.m. Saturdays.

Where is the work area?

The work area is outlined in red in the boundary map below:



Map used with permission from Google.

We Will Be in Your Neighborhood to Upgrade Our Equipment (continued)

Who will do the work?

SCE and our approved contractor will do the maintenance work. SCE vehicles will display the SCE logo. All workers will have identification badges.

What to expect:

- For crew safety, we may schedule temporary maintenance outages during construction. Multiple outages may be required to complete the work. We will attempt to notify you by phone, text, email, or mail at least 72 hours prior to outages.
- Work crews may require access to electrical equipment on your property. Unless they notice an immediate safety concern, we will attempt to notify you before entering your property.
- To ensure your safety during construction, there may be traffic lane and sidewalk closures, as well as designated “No Parking” areas. There may also be street closures and detours, depending on permit requirements. Crews will use appropriate traffic control signs and flags.
- We will notify you of construction work by providing additional communications, such as door hangers, traffic signs, and/or parking signs.
- To minimize traffic and outage impacts, some work will be conducted during permitted nighttime hours.
- There may be noise related to construction work during operating hours.
- Crews may have to dig, trim, or remove trees and other plant material to safely access equipment.

How to prepare:

Log into your SCE My Account and visit the Customer Preference Center at sce.com/mysce/preference-center to set your outage notification preferences. You can choose to receive notifications via text, email, or voice. Also, review your contact information to make sure it's correct, and update it as needed.

To learn more about outage preparedness, check your outage status, access additional resources, and view an outage map, visit sce.com/outagemap. If you experience an extended outage, you may be able to take advantage of special programs. For details, visit sce.com/customerresources.

Thank you for your patience and understanding as we work on grid improvements to continually provide you with safe, reliable energy.

Sincerely,



Heather Rivard
Senior Vice President, Transmission and Distribution
Southern California Edison

Scan this code for outage preparedness and safety tips:

